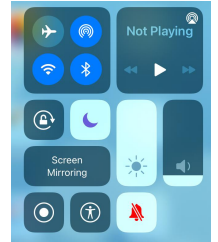


Having issues with sound on your iPad? Here are some things to try:



1. Check the side switch. Older iPad models have a switch on the side that can mute and unmute the device. Move the switch so that orange isn't showing. Some apps have the ability to override the iPad being “muted” but others do not.

2. Open the Control Center by swiping down from the top right corner of the screen (or swipe up from bottom on older iPads or older iOS). Check to make sure Silent Mode isn't activated (look for bell icon) and that the sound slider isn't all the way down (look for speaker icon).



3. Turn off Bluetooth in the iPad Settings to make sure it isn't paired with an external speaker that is muted.

4. Check to make sure the sound isn't toggled off within that particular app. Some apps have their own mute.

5. In AAC apps, go into the Settings within that app to make sure things haven't been toggled off that would interfere with the app speaking. For example, in LAMP Words for Life and TouchChat check the following: Speech Display Bar - Tap Action - No Action; Speak - Speak Characters, Speak Words, Speak Sentences. In Proloquo2Go, go to Options - Speech and Language - Speech Feedback - Speak Buttons - make sure “None” isn't selected. Also look under Speak as You Type and check to see that each is set as intended.

6. If you recently installed an AAC app, you may need to download the voices that you want. If you previously purchased an extra voice via in-app purchase, then you'll need to find the “Store” section within that app, find the voice you purchased and tap to download it again. Make sure you are logged into the same Apple ID that was used to make the in-app purchase since those are not shareable across Family Sharing. If a cost shows up for a voice you know you previously purchased, tap Cancel, sign out of your Apple ID on that iPad, restart the iPad, sign back into your Apple ID and check that voice download again.

7. If a particular button in an AAC app isn't speaking, go into edit mode and make sure it has the text or recorded speech needed.

8. If there are still sound issues, try doing a forced restart. It's different from a normal power down and will often fix weird glitches like this. See this blog post for instructions: <https://bit.ly/3x017np>. Several years ago I had an iPad Air that randomly lost sound. I thought the speakers had quit working but thankfully a “forced restart” resolved the issue.

Created by: Angela Moorad, MS, CCC-SLP, OMazing Kids AAC Consulting	Clipart Credits:
Questions? Contact me via Facebook Messaging:	Tablet: https://arasaac.org/pictograms/en/28099/tablet
https://www.facebook.com/OMazingKidsAAC/	Magnifying Glass: https://arasaac.org/pictograms/en/9927/magnifying%20glass
Teachers Pay Teachers Store: https://bit.ly/3g5VMUx	OMazing Kids Avatar: Facebook avatar

Terms of Use: This handout was the sole idea and creation of Angela Moorad, MS, CCC-SLP, OMazing Kids AAC Consulting, OMazing Kids, LLC, all rights reserved. © 2021 and beyond. You may not copy any part of this (including the content, layout, format, ideas or design) and reproduce it or distribute it as your own work. Please do not copy/paste this info onto blogs or save this PDF in any online groups or files. It is available for free download on my OMazing Kids AAC Consulting blog (<https://omazingkidsllc.com>) and my Teachers Pay Teachers store (<https://bit.ly/3g5VMUx>).